

## **Better Bankside Electric Brompton Cycle Hire: Terms & Conditions of Use**

### ***What is expected of a user of the Better Bankside Brompton Cycle Hire:***

#### ***Brompton Cycle Hire: Maintenance***

Users of this services are expected to keep the Brompton bike in good working order when off Better Bankside premises.

Users are expected to keep the Brompton bike in a safe and secure location to avoid damage and/or theft. Users are responsible for any damage and/or theft to the Brompton bike and will reimburse Better Bankside for any damage and/or theft of the Brompton bike.

Users are expected to immediately report any issues with the Brompton bike to Better Bankside ([info@betterbankside.co.uk](mailto:info@betterbankside.co.uk)).

#### ***Loaning Period***

The Brompton bike can be loaned on a one week or one-month period. Bikes can be loaned for a longer period of time, with agreement from Better Bankside. To arrange for this extension, please contact Better Bankside ([info@betterbankside.co.uk](mailto:info@betterbankside.co.uk)).

Users must pick-up the Brompton bike from Better Bankside and return the Brompton bike to Better Bankside. Better Bankside is located at 18 Great Guildford Street, London, SE1 0FD.

Users are only able to request a loan for one bike at a time. Requests on behalf of a business are no longer accepted, and each staff member must complete a User Registration form.

The Brompton bikes must be picked-up and returned as per the agreement and dates outlined in the User Registration form.

Users who return the Brompton bikes late (i.e. past the agreed return date) will incur a charge of £10 per day.

#### ***Liability of Use***

Better Bankside are not responsible for any damage to the Brompton bike once it has been loaned to the registered user.

Better Bankside are not responsible for any personal injury incurred by the user during the loan period.

The user is financially responsible to reimburse Better Bankside for the costs of maintaining, repairing and/or replacing the Brompton bike should it be damaged and/or stolen.

**Any damage sustained to the bike should be recorded by the user and a photograph taken. This should be shared with Better Bankside as soon as possible so we can assess next steps.**

Better Bankside will assess the condition of the Brompton bike on its return. Users are financially responsible to reimburse Better Bankside for any damage determined by the Better Bankside officer. Financial costs determined by the Better Bankside officer and needed to repair any damage is final and cannot be disputed.

Should the Brompton bike be lost or stolen, the user is responsible to financially reimburse Better Bankside for the full cost of the Brompton bike. The full cost of the Brompton bike is £2,500.

### ***Unauthorised Use***

Only registered users are able to operate/use the Brompton bike.

The Brompton bike cannot be loaned out to any third-party users, under any conditions.

Better Bankside is not responsible for any harm caused to a third-party user, should they use the Brompton bike.

Users are responsible to financially reimburse Better Bankside for any damage caused to the Brompton bike should this damage be caused by a third-party user and on loan to the registered user. The financial amount needed to repair any damage will be determined by Better Bankside and this determined amount cannot be disputed.

Users are responsible to financially reimburse Better Bankside for the loss of the Brompton bike should this loss be incurred by a third-party user and on loan to the registered user.

### ***What to expect from Better Bankside:***

Better Bankside will actively maintain all Better Bankside-owned Brompton bikes. This includes having the Brompton bikes serviced every six months by a certified bike mechanic. We may contact you to request return of a bike which is due for service.

Better Bankside will keep all Brompton bikes safe and secure while on the Better Bankside premises.

Better Bankside will keep an accurate and up-to-date record of the condition of all Brompton bikes.

Better Bankside retains the right to seek financial reimbursement for any damage to the Brompton bike or if the Brompton bike is lost or stolen. Financial reimbursement will be at the discretion of Better Bankside.

Better Bankside will not provide users with any safety equipment (i.e. helmet, etc.) and this is the responsibility of the user to source. Better Bankside will only provide a Brompton bike to the user.

The above Terms & Conditions are formally agreed to by:

**Better Bankside Brompton Bike User**

**SIGNATURE:** \_\_\_\_\_ **NAME:** \_\_\_\_\_

**ORGANISATION:** \_\_\_\_\_ **DATE:** \_\_\_\_\_

**Better Bankside Representative**

**SIGNATURE:** \_\_\_\_\_ **NAME:** \_\_\_\_\_

**DATE:** \_\_\_\_\_

\* The terms 'User' and 'Registered Users' are used interchangeably within the Terms & Conditions and refers to the person who has signed this document.