

## **Job Description**

<b>Title:</b>	<b>Resilience and Crime Reduction Manager</b>
<b>Remuneration:</b>	£39,405
<b>Hours of work:</b>	Full-time: 35hrs/week. Flexible working: Office and remote working. (Some evening and weekend working required)  Jobshare will be considered.
<b>Location:</b>	Better Bankside, Bankside Community Space, 18 Great Guildford Street, London SE1 0FD
<b>Duration:</b>	Permanent
<b>Reporting to:</b>	<b>Director of Place</b>

### **Job Overview**

We are seeking an exceptional candidate to join the Better Bankside team as our Resilience and Crime Reduction Manager.

The postholder will design and deliver Better Bankside's resilience and crime reduction strategies and associated projects and services for this high profile central London neighbourhood.

Working with the Better Bankside Security and Resilience group; a partnership of crime and resilience professionals, and business representatives, you will develop innovative solutions to reduce crime and antisocial behaviour, improve the management of the evening economy and enhance business resilience. The postholder will establish and maintain systems that assist our business members' and statutory authorities' responses to emergency situations.

You will have a working knowledge of the Crime and Disorder Act, and/or the Civil Contingencies 2004, be skilled at developing partnership led solutions to crime and ensuring our businesses are well informed during any emergency situations.

### **Key responsibilities**

- Develop BB's security and resilience programme, administering and supporting the Security and Resilience theme group, producing a regularly updated crime reduction strategy, a BB business resilience strategy, and developing and implementing a street population strategy.
- Work with statutory and non-statutory partners, including Police, neighbouring BIDs and London networks, to develop and deliver interventions to reduce crime and ASB.
- Work in collaboration with the Placemaking Project Manager, develop place based interventions applying Crime Prevention through Environmental Design (CPTED) principles, working in close collaboration with Metropolitan Crime Prevention Officers and other partners.
- Strategic tasking of the Better Bankside Wardens, managed through Southwark Council.
- Oversight of an Enforcement Officer tasked with addressing enviro crime and criminal and illegal street trading activities in Bankside, e.g. street gambling, unlicensed food vending and inappropriate busking and street performance.
- Collate, analyse and plug gaps in knowledge and intelligence on key indicators related to crime and antisocial behaviour.
- Ensure our businesses are provided with training, and opportunities to take part in desk top exercises in collaboration with statutory authorities for key emergency scenarios including terrorism, extreme weather, cyber security and any other identified risks to the area
- Establish and maintain an evening economy working group of licensed premises and visitor economy venues such as Shakespeare's Globe and Tate Modern.
- Represent BB on Southwark Community Security Zone (SCSZ) Resilience Forum and acting as Bankside link for SCSZ electronic communications on security and resilience matters, including populating regularly updating contact details for key personal on our online emergency messaging platform.
- Develop partnerships to prevent violence against women and girls.
- Develop and implement an emergency preparedness and response strategy for Bankside businesses and employees.
- Working with the Public Realm Manager, implement measures to ensure appropriate measures and equipment are in place to maintain service levels during winter or inclement weather, adjusting key services accordingly.
- Any other reasonable duties deemed to be within the remit of the postholder.

## **Person specification**

### **Skills and competencies**

- Demonstrate either an understanding of the key and approaches to identify, prevent, and mitigate the key risks associated with terrorism, extreme weather and cyber security and/or an understanding of business-related crime and the how Business Improvement Districts can be effective partners in the reduction of offences.
- Skilled communicator: able to effectively communicate complex issues and develop solutions in a collaborative manner.
- Ability to prioritise a varied workload.
- Competence in developing and working in partnerships with a wide range of stakeholders and businesses.
- An understanding of the challenges and approaches associated with the evening/night-time economy.
- An understanding of the theory and practical approaches to prevent crime and antisocial behaviour through effective design and management of the public realm such as Crime Prevention through Environmental Design.
- Experience of people management and staff development.
- Pragmatic approach to problem-solving.
- Organisational skills to ensure theme groups and other forums are serviced effectively.
- An understanding of effectively developing and implementing approaches to managing issues associated with a significant street population.

### **Required experience and education**

- Enhanced DBS Check.
- Experience in an emergency planning/resilience role or a crime/ASB reduction role.
- A working knowledge of crime and community safety issues, and the requirements of Crime & Disorder Act 1998 and The Civil Contingencies Act 2004 and its application in an urban context.
- Experience of business engagement in service delivery.
- Track record of building effective operational relationships with a range of partners from the public and private sector.

## **About Better Bankside**

**Our vision** - *Powered by the people of Bankside, Better Bankside will be an agent of change, leading positive economic, environmental and social action in our neighbourhood that benefits businesses and Banksiders, now and into the future.*

**Our mission** - *We will improve everyone's experience of the neighbourhood by co-creating our programme with Banksiders, responding inventively to urban challenges, and celebrating the differences that define Bankside as London's Other Side.*

Better Bankside was one of the first Business Improvement Districts (BID) in the UK, established in 2004.

We are a partnership of local businesses, working closely with other community stakeholders to co-create a programme of projects and services that benefits the whole Bankside neighbourhood. Our core purpose is to support local businesses and make a positive impact in our community.

As a BID, we are funded by a mandatory levy on businesses within a defined boundary. BIDs are established through a ballot process, and every five years must return to their members to secure a majority vote in favour of their continuation. Our last ballot took place in November 2019, achieving overwhelming support from the business community, with 92% voting for another five years of Better Bankside.

Better Bankside is an organisation where you can make a real impact; and where you can expect to get involved in a wide-ranging programme of work. We are a small team of fifteen in the Bankside office, plus our wardens and street cleaning teams. The way that we work with our members through our governance structure provides an extended network of regular collaborators and contributors.

## **Working arrangements**

Better Bankside operates on a flexitime basis with mandatory core hours of 10am-4pm, Monday to Friday, with additional hours, evening and weekend work expected in accordance with the

requirements of the post. Due to the nature of our work it is expected that a minimum of three days per week will be based in the office with up to two days working from home.

## **How to apply**

At Better Bankside, we celebrate diversity and promote equality and inclusion through our work, within our staff team and through our recruitment practices. We are working with Applied, an online platform which removes bias from the selection and recruitment process, with shortlisting undertaken without viewing candidate's CVs, or viewing their personal information.

[Apply here.](#)

**Closing date for applications: 1pm, Monday 30 January**

**First interviews: w/c 6 February**

**Incomplete applications will not be considered. We regret that owing to the high level of response expected we will not be able to contact unsuccessful applicants.**