

## Resilience & Crime Reduction Manager

We are seeking an exceptional candidate to join the Better Bankside team as our Resilience and Crime Reduction Manager.

### Job Overview

The postholder will continue to co-design and co-deliver Better Bankside's resilience and crime reduction strategies, associated projects and services for this high-profile central London neighbourhood.

You will lead and facilitate the Security and Resilience Theme group; a partnership with crime and resilience professionals as well as business member representatives to develop and deliver innovative solutions to reduce crime, antisocial behaviour, improve the management of the evening economy and enhance business resilience and response to disaster recovery and major emergencies.

You must have experience collaborating with partners and stakeholders in delivering programmes and projects within this area of expertise and have working knowledge / understanding of the Crime and Disorder Act, and/or the Civil Contingencies 2004.

### Key Responsibilities

- Fully participate in BB's 2024 ballot campaign, positively and successfully engaging with BID members and promoting the benefits of the Security and Resilience workstream.
- Lead on the development of BB's 2025-2030 Security and Resilience strategy, working with the Security and Resilience theme group, partners and business to identify future priorities and objectives.
- Work with the theme group and Director of Place to develop and finalise BB's Security and Resilience annual business plans.
- Successfully engage and collaborate with statutory and non-statutory partners including Met Police, Southwark Council, neighbouring BIDs and other relevant London networks, to develop and deliver interventions to reduce crime and ASB.
- Lead on identification, development and monitoring of meaningful data to assist with gap analysis, priority identification and monitoring performance / impact of delivered projects or services.
- When required, work in collaboration with the Placemaking Team to develop place-based interventions applying Crime Prevention through Environmental Design (CPTED) principles, working in close collaboration with Metropolitan Crime Prevention Officers and other partners.

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- Manage the SLA with Southwark Council for the Better Bankside Wardens as well as setting strategic tasks and objectives for the BB Wardens on a regular basis.
  - Manage the SLA with Southwark Council for services provided to Better Bankside by Enforcement Officer tasked with addressing environmental crime and illegal street trading activities in Bankside such as; street gambling, unlicensed food vending and inappropriate busking and street performance.
  - Manage any contracts for the running of Business Crime Reduction Partnership
  - Plan and deliver regular programmes of training and awareness to member businesses in partnership with other organisations.
  - Promote and facilitate 'Pub Watch'- a group of licensed premises owners and visitor economy venue owners that meets 3-4 times a year.
  - Represent BB on local forums for security and resilience as required
  - Keep updated on current legislation, policy, trends and best practice that will influence security and resilience and ensure Better Bankside is well informed, compliant and continues to innovate local solutions.
  - Any other reasonable duties deemed to be within the remit of the postholder.

## Person Specification

### Skills and Key Competencies

- Ability to lead and collaborate with partners and stakeholders in the co-design and co-delivery of strategies, programmes and projects that tackle crime reduction, anti-social behaviour, emergency planning and resilience.
- Effective communication skills with a proven ability to communicate at both a senior and team level. Ability to translate complex or technical information into simple instruction, guidance and direction across a diverse range of stakeholders.
- A good level of understanding of business-related crime and the how Business Improvement Districts can be effective partners in the reduction of offences targeted at businesses.
- A good level of understanding of person related crime such as personal theft, violence and abuse and how partnership programmes and action can be used to reduce offences.
- A good level of understanding of emergency planning to support a business district and create resilience such as severe weather, cyber-attacks and terrorism.
- A good level of understanding of anti-social behaviour and environmental enforcement and how partnership, programmes and action can be used to reduce offences.
- Ability to prioritise and plan successful programmes of work, delivery of projects and support BB in annual business planning, objective setting and performance monitoring.
- An understanding of the theory and practical approaches to prevent crime and antisocial behaviour through effective design and management of the public realm such as Crime Prevention through Environmental Design.



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- Experience of people management and staff development.
  - Pragmatic approach to problem-solving.
  - Organisational skills to ensure theme groups and other forums are serviced effectively.
  - Required Experience and Education.
  - Demonstrated experience in a similar crime or anti-social behaviour reduction role, collaborating with stakeholders and partners in delivery of response projects and programmes and or -
  - Demonstrated experience collaborating with stakeholders and partners in delivering support around emergency planning and resilience.
  - Demonstrated knowledge of crime and community safety issues, and the requirements of Crime & Disorder Act 1998 and The Civil Contingencies Act 2004 and its application in an urban context.
  - Experience of business engagement in service delivery.
  - Demonstrated track record of building effective operational relationships with a range of partners and stakeholders from the public and private sector.
  - Managing programmes / projects and business planning
  - Managing service contracts / SLA's
  - Enhanced DBS Check.

## About Better Bankside

Our vision - Powered by the people of Bankside, Better Bankside will be an agent of change, leading positive economic, environmental and social action in our neighbourhood that benefits businesses and Banksiders, now and into the future.


Our mission - We will improve everyone's experience of the neighbourhood by co-creating our programme with Banksiders, responding inventively to urban challenges, and celebrating the differences that define Bankside as London's Other Side.

Better Bankside was one of the first Business Improvement Districts (BID) in the UK, established in 2004. We are a partnership of local businesses, working closely with other community stakeholders to co-create a programme of projects and services that benefits the whole Bankside neighbourhood. Our core purpose is to support local businesses and make a positive impact in our community.

As a BID, we are funded by a mandatory levy on businesses within a defined boundary. BIDs are established through a ballot process, and every five years must return to their members to secure a majority vote in favour of their continuation. Our last ballot took place in November 2019, achieving overwhelming support from the business community, with 92% voting for another five years of Better Bankside.

Better Bankside is an organisation where you can make a real impact; and where you can expect





to get involved in a wide-ranging programme of work. We are a small team of fifteen in the Bankside office, plus our wardens and street cleaning teams. The way that we collaborate with our members through our governance structure provides an extended network of regular collaborators and contributors.

2024 is a ballot year for Better Bankside as we come the end of our 4th successful 5-year term. This is an exciting time to work with business members and partners to shape and deliver a strategy for the next 5 years and be fully engaged in a campaign to secure a positive ballot result.

## Working arrangements

Better Bankside operates on a flexitime basis with mandatory core hours of 10am-4pm, Monday to Friday, with additional hours, evening and weekend work expected in accordance with the requirements of the post. Due to the nature of our work it is expected that a minimum of three days per week will be based in the office with up to two days working from home.

